

Product Warranty Manual

1. Warranty and Warranty Costs of the Product

Warranty Terms and Conditions:

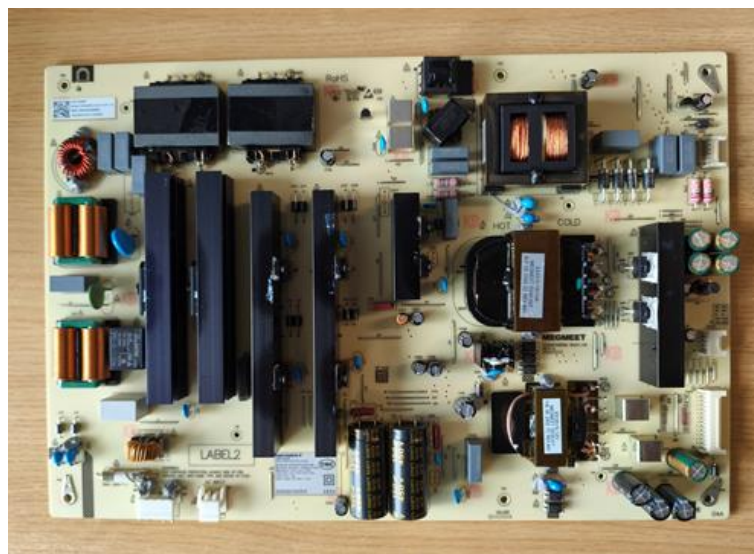
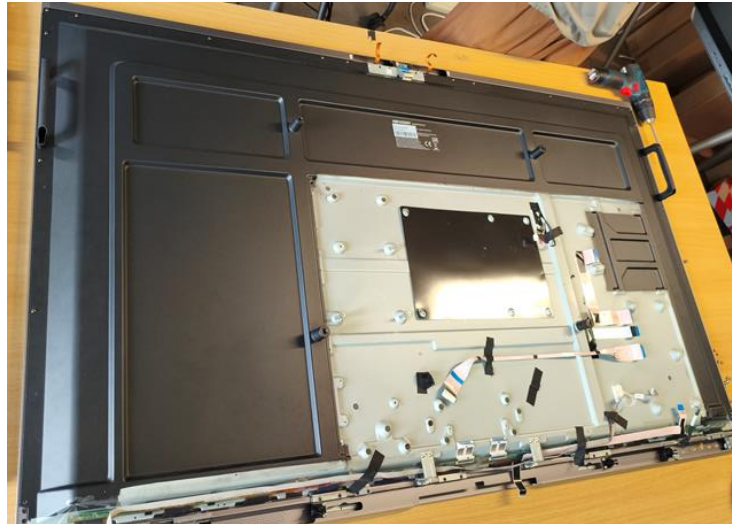
1. Maximum five-year warranty period, with the first three years provided free of charge
2. After the free period expires, extended warranty must be purchased in annual increments (minimum one-year purchase)
3. Paid Warranty and extended warranty cost 15% of the product's suggested retail price per year
4. Maximum two-year paid extended warranty service available
5. Total warranty period shall not exceed five years (including both free and extended periods)

Note:

- Warranty and warranty pricing may vary across countries/regions, with permissible fluctuations within $\pm 10\%$ range. Final pricing shall be based on local selling price, but never be more than 15% of the product's suggested retail price per year.
- For additional Warranty services, please contact the sales representative of your original purchase channel.
- This document is applicable to the TCO-certified models: DS-D5C75RB/A;DS-D5C75RB/B;DS-D5C75RB/A2L;DS-D5C75RB/B2L;DS-D5B75RB/EP;DS-D5B75RB/FP;DS-D5B75RG/E.

2. Product Warranty Components

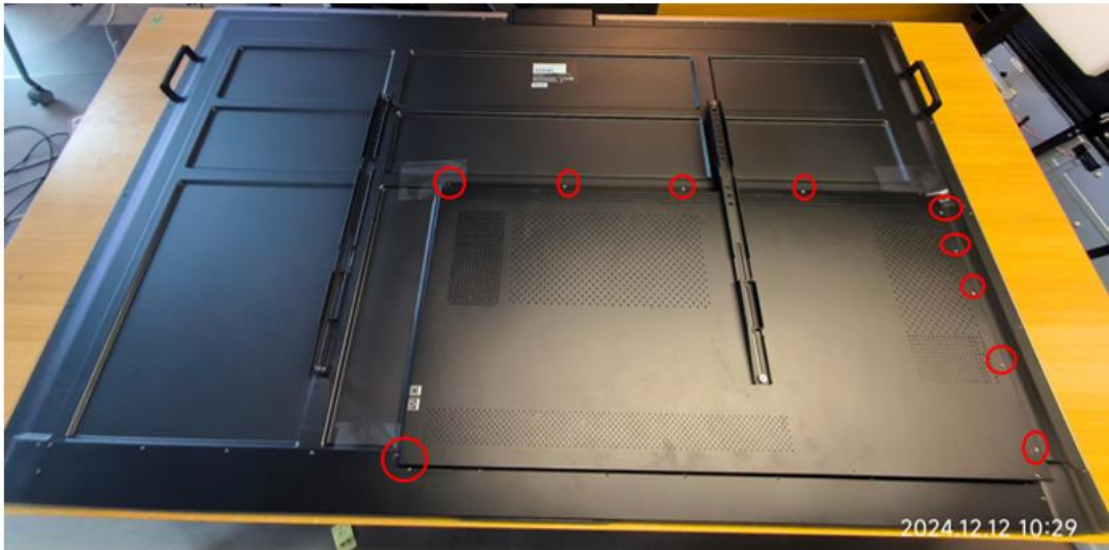
Product Repair: The product modules are divided into three parts: the display module, the power board, and the main board.



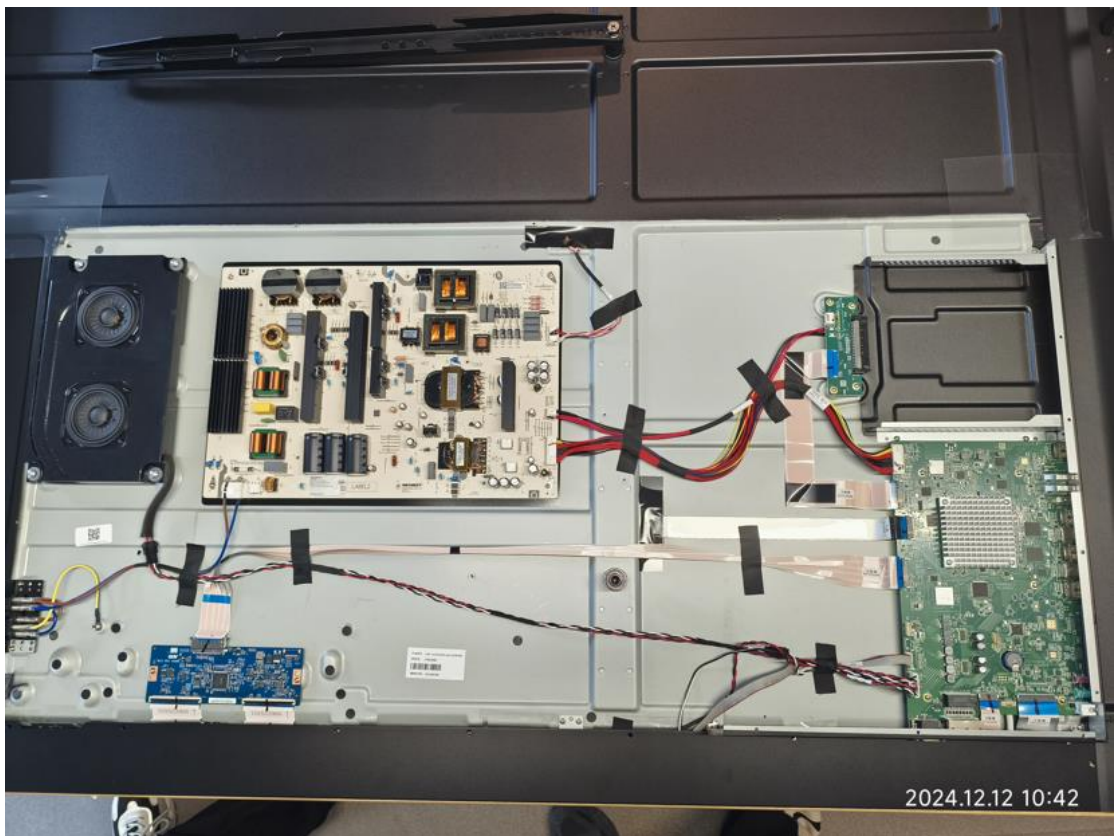
If there is any damage, just replace it according to the following disassembly instructions.

Disassembly Instructions:

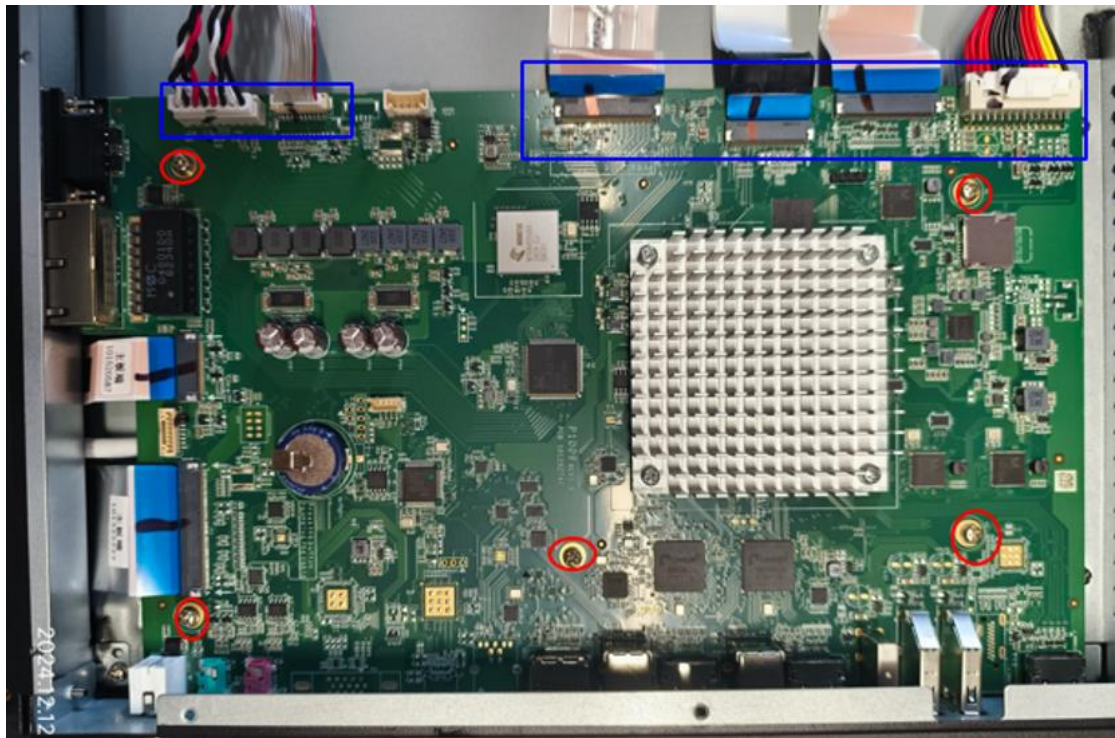
1. Place the machine with with its screen facing down and remove the 10 screws circled in the picture.



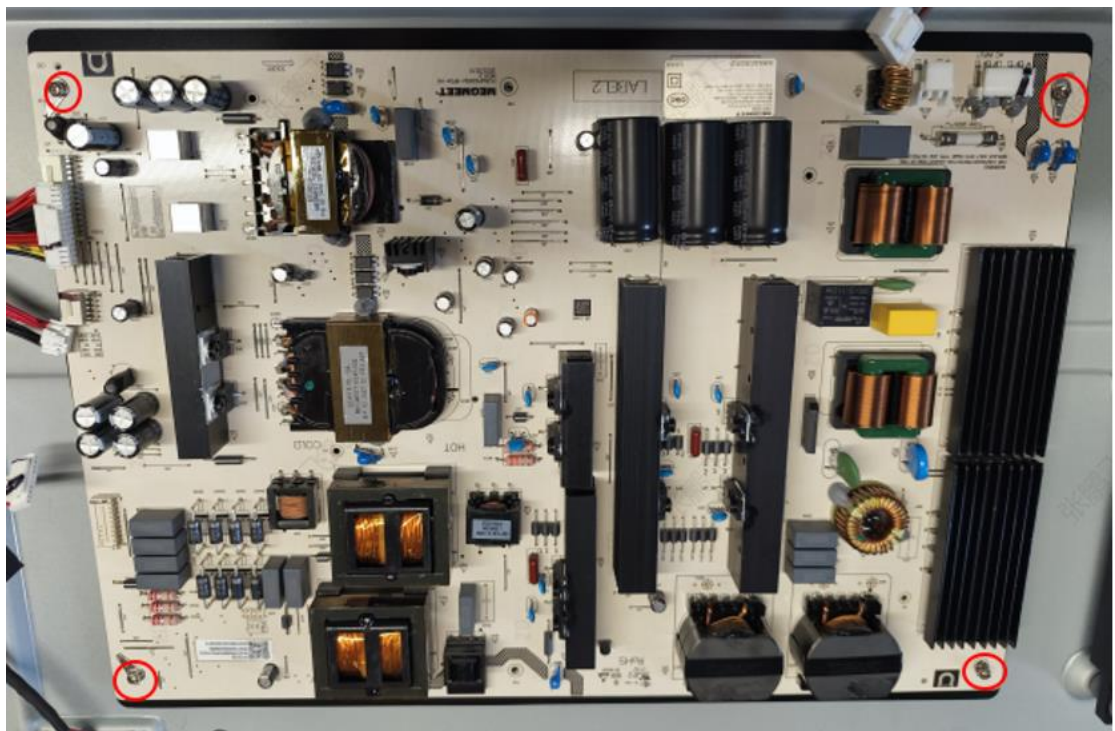
2. Remove the back cover.



3. How to replace the main board: Remove the 5 screws circled in the picture, and then unplug the plugs in the blue box, and then the main board can be replaced.



4. How to replace the power board: Remove the the 4 screws circled in the picture.



5. How to replace replace the display module: Remove the original power board and main board, and then install the new ones.



3. Product Safety and Functional Software Updates

Security updates, corrective updates, and functional updates for the operating system will be provided for 5 years after the end of sales, with updates maintaining at least the product's initial functionality. We will directly push these updates to your device via Over-the-Air (OTA) technology.